1Logtech

JARRETT CASE STUDY

Taking Control and Gaining Confidence in Logistics Integration with 1LogTech

THE CHALLENGE

Jarrett Logistics (JLS) a leading 3PL moves hundreds of thousands of LTL shipments annually and relies heavily on carrier connectivity for operations. They sought to enhance carrier integrations:

- **Data visibility:** Gain direct access to carrier data to easily identify and resolve errors

- **Status updates:** Ensure reliable tracking without the need for a separate EDI service or manual phone calls to carriers

- **Vendor support:** Partner with a provider that offers responsive, effective support

- **Data standardization:** Normalize carrier data into a unified feed for seamless TMS integration

THE SOLUTION

With 1LogTech's intuitive AI-powered platform, JLS can self-manage integrations and troubleshooting, dramatically reducing issue resolution time and dependence on external support.

- **Take Control of Data Visibility**: Use a self-service platform to identify and fix issues at any step. Resolve issues immediately not in weeks. Personalized service reduces frustration and the need for workarounds

- **AI Integration Platform:** Use one standardized interface to JLS's TMS regardless of the connection method. Utilize a library of capabilities such as eBOLs, pickups, status messages and documents (POD) across multiple formats, e.g. XML, API, JSON, webhook, EDI

JARRETT®
LOGISTICS | TRANSPORTATION | WAREHOUSING | FLEET

> " 1Logtech integration platform is a game-changer for our operations. We can troubleshoot issues from start to finish and implement changes in real-time."
>
> **Aaron Schar, Jarrett Logistics**

THE BENEFITS

- **Better Visibility.** Clients get real-time, standardized shipment data

- **Time Savings**. Eliminated 8 hours per week of manual check calls and data entry per operations team

- **Unified Integration.** Replaced two vendors (API & EDI) with one system, reducing complexity and cost

- **No-Code Flexibility.** JLS can update and normalize data without programming

- **Seamless TMS Integration.** Delivers clean, standardized data for better accuracy

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